

FAQ's for New Members

- ***Why do I need to join the Chamber?***

Now, more than ever, building substantive relationships is crucial to sustaining and growing your business. The Chamber provides opportunities on a daily basis for you to meet new contacts, whether it's at a breakfast meeting or a professional development event. There are plenty of opportunities that fit your schedule.

- ***Why should I join the Chamber if I'm unable to attend events?***

Our events are only a small part of what we do. Even if you cannot attend our events, there are still plenty of programs and benefits you can take advantage of, without ever leaving your desk.

- ***Who are the members of the Chamber?***

Our 250+ members range from single-person shops to corporations with thousands of employees. We have members who have just started their business and members who have been in business for more than a century. If you're looking for advice on how to grow your business or transition it to the next generation the Chamber has members who will be there to support you.

- ***My business is not in Nardon Hills. Why should I join the Nardon Hills Chamber?***

About 30% of the Chamber's membership is located outside of Nardon Hills. Our Chamber members are located throughout northeast Ohio. Each sees a different value in a Chamber membership. Some do business in NH and use the Chamber as an effective vehicle to get their products and services in front of the business community. Others live in this area and want to support the businesses in their neighborhood. Still others enjoy the robust programs, services and member benefits provided by the NH Chamber that other chambers can't match.

- ***My business is already a member of another chamber. Can I still join the Nardon Hills Chamber?***

Absolutely. Many of our members enjoy affiliations with more than one chamber.

- ***How much are membership dues?***

The Chamber's Fair Share Investment Formula calculates each [member's dues](#) to correlate with the number of employees in the company. Two part-time employees equal 1 full time.

- ***Are my membership dues tax-deductible?***

Dues and subscriptions paid to NHCOC are NOT considered charitable contributions for federal tax purposes. However, they may be deducted as ordinary and necessary business expenses. Members should consult their tax advisors for further guidance.

- ***Can I submit an application to join NHCOC online?***

Yes - you may [apply and pay online](#) or [download the application](#) for faxing or mailing.

- ***How long is my NHCOC membership term? When is my renewal due?***

The first year you join, you will pay for a full 12 months. Annual renewals are mailed to all members in May, with a due date of June 1. If you joined during the previous year, your Year 2 investment will be pro-rated. In this way, all renewals are on the same schedule.

- ***If my membership has lapsed, how can I reactivate it?***

Generally, if your membership has lapsed or if your renewal investment is more than 90 days late, you will need to re-apply and rejoin as a new member.

- ***As a new member, when will I receive my NHCOC membership card?***

Your membership card is generally included in your New Member Packet which will be delivered to you by a member of our Membership Team. We try to have the packets delivered within 1 month of joining.

- ***How do I update my online directory listing?***

Contact the chamber office at Laura@nardoniahillschamber.org or call 330-467-8956.

- ***Can I use the Chamber logo on my website?***

The NH Chamber of Commerce members are encouraged to use the Chamber logo with "member of" included as part of the logo on their website. Our logo is on our web site. [Click here for many different sizes.](#)

- ***Who can attend Chamber events?***

Our events are open to member and non-member guests. Chamber members receive a discount on their admission/registration. Community members can participate in several Chamber events throughout the year.

- ***How do I register for Chamber events?***

[Online registration](#) is available through our web site. Online registration is secure and often requires payment by credit card, depending on the event. If you prefer not to register online, you may contact [Laura](#) to register for an event.

- ***I registered for an event and now I cannot attend. Can I get a refund?***

Though we regret we are unable to offer refunds for event registrations, we are happy to accommodate substitutions. If you registered for an event and are unable to attend, please send a representative in your place.

- ***How can I find out more information about Chamber events?***

You can find out about Chamber events on [our web site](#), on the TGIF email sent each Friday or on the monthly post card sent to all chamber members.

- ***My company is a Nordonia Hills Chamber member. As an employee, what Chamber programs and services are available to me?***

If your company is a member of this Chamber, then you and all of your fellow co-workers are considered members as well. You may participate in any of our programs and networking opportunities as well as attend any of our events. Many of our events and programs are geared toward career advancement and leadership growth to help you perform your job more effectively. You are also eligible to use our member-to-member discounts and save on many goods and services. If you prefer a listing with your own name, an Associate Membership is available for \$160.

- ***Can I offer a special discount to Chamber members?***

Yes, you can. If you'd like to promote a special offer to the Chamber's members, simply complete the [online form](#).

- ***How do I find other Chamber members that offer discounts to fellow members?***

The Chamber's [Member to Member Discount Program](#) encourages members to do business with other members. The flier is on our web site and is updated monthly.

- ***Who can be a Chamber volunteer?***

Anyone who is an employee of any Chamber or affiliate member may volunteer to serve on a committee or help with a program.

- ***Have a membership question we didn't answer here?***

Contact [Laura Sparano](#) at 330-467-8956.